



***Embracing Generational & Cultural Differences***  
**Virtual TCED Elective**  
**February 15, 2023**

9:30-9:40 EST	Welcome & Introductions <b>Kim Denton, CEcD, UT Center for Industrial Services</b>
9:40 -11:30 EST	Communication in the Workplace Across Generations <b>Erika R Burnett, UT IPS - Tennessee Language Center</b> <ul style="list-style-type: none"><li>✚ Overview &amp; objectives</li><li>✚ Generational differences in the workplace<ul style="list-style-type: none"><li>▪ Generation overview</li><li>▪ Underlying values, behaviors &amp; assumptions</li></ul></li><li>✚ Communication 101<ul style="list-style-type: none"><li>▪ Dominate communication style assessment</li><li>▪ Communication in the workplace</li></ul></li><li>✚ Intersection of Generation &amp; Communication<ul style="list-style-type: none"><li>▪ Case studies</li><li>▪ Best practices</li></ul></li><li>✚ Wrap-up</li></ul>
11:30-12:00 EST	Lunch Break
12:00 – 2:00 EST	Appreciating Cultural Difference in the Workplace <b>Erika R Burnett, UT IPS - Tennessee Language Center</b> <ul style="list-style-type: none"><li>✚ Overview &amp; Objectives</li><li>✚ Framework introduction</li><li>✚ Inclusivity in action<ul style="list-style-type: none"><li>▪ Overview</li><li>▪ Inclusivity continuum</li><li>▪ Appreciative inquiry</li></ul></li><li>✚ Cultural wealth exploration<ul style="list-style-type: none"><li>▪ Small group activity</li></ul></li><li>✚ Debrief &amp; Reflections</li></ul>
1:55-2:00 EST	Wrap-up & Adjourn

